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FEDERAL UNIVERSITY OF TECHNOLOGY, MINNA
SCHOOL OF ENVIRONMENTAL TECHNOLOGY
DEPARTMENT OF QUANTITY SURVEYING



FIRST SEMESTER EXAMINATION 2017/2018 SESSION

COURSE CODE: QTS 517 COURSE TITLE: FACILITIES MANAGEMENT

TIME ALLOWED: 2 Hours

CREDIT LOAD: 2 Units

INSTRUCTION: Use the Narration Below to answer Question 1 and any other Two

The Federal Government of Nigeria has decided to revisit the arrangement for the upkeep of the National stadium Abuja. As a first step the original agreement on management of the facility needs a total overhaul. The ministry of sports has made efforts to engage in conversation with several Facility Management (FM) consultants. To this end:

1.
 - a) Prepare an elaborate proposal to the ministry on five probable reasons why the initial FM arrangement failed. (15marks)
 - b) Prepare a note that will convince the minister to see the need to engage your firm as the FM provider. (15marks)
2. Send a letter to the Minister to elaborate the following:
 - a) "Facilities Management (FM) is the integration of multidisciplinary activities within the built environment and the Management of their impact upon people and their work place". Agree with this definition of FM by highlighting the role of a Facility Manager in fusing the activities of any five disciplines in achieving the FM function (10 marks)
 - b) Explain the following terms as they relate to FM: i) Facility ii) Post Occupancy Evaluation iii) space organisation iv) Infrastructure v) Performance Indicators (5 marks)
3. Assume you have been awarded the contract as the FM in the narration above:
 - a) Highlight on the strategic property planning and management policy of your organisation. (10 marks)
 - b) Discuss four objectives by which the strategic planning of properties can be achieved. (5 marks)
4.
 - a) Provide information as to why valuation of properties is relevant to a facility Manager. (5 marks)
 - b) Elaborate three management activities that will elongate the life of the facility (10 marks)