

FEDERAL UNIVERSITY OF TECHNOLOGY, MINNA.  
SCHOOL OF SCIENCE AND TECHNOLOGY EDUCATION.  
DEPARTMENT OF SCIENCE EDUCATION.

COURSE TITLE: PRINCIPLES OF HUMAN RELATION.

COURSE CODE: EDU414 UNITS: 2

FIRST SEMESTER EXAMINATION, SESSION 2018/2019.

INSTRUCTION: ANSWER QUESTION ONE AND ANY OTHER TWO QUESTIONS.

TIME ALLOWED: 2 HOURS

1. There are many obstacles which can affect human relationship. These obstacles can go a long way to hinder good relationship among individuals, thereby creating ineffective human relation. Justify this statement.
2. (a) Communication is an important component of human relation. Discuss this assertion.  
(b) With concrete examples briefly explain the following terms:  
(i) Eye contact (ii). Respect (iii) Motivation (iv) Honesty.
3. (a) Enumerate various types of conflicts and succinctly explain conflicts management in Human relation.  
(b) Explain clearly with good and relevant examples five do's and don'ts in human relation.
4. (a) Explain clearly the concept of human relation.  
(b) Briefly explain the five types of human relation.  
(c) State and explain five basic principles of human relations approach.  
(d) Why do we study human relations in schools?
5. (a) Briefly discuss the relevance of Elton Mayors theory in human relation.  
(b) Mention any five criticism of Elton Mayors theory.  
(c) Succinctly discuss five elements of Henry Fayol Management theory in human relation.  
(d) List and explain any five of Henry Fayol principles of Management theory.