

FEDERAL UNIVERSITY OF TECHNOLOGY, MINNA
SCHOOL OF SCIENCE AND TECHNOLOGY EDUCATION
DEPARTMENT OF SCIENCE EDUCATION

FIRST SEMESTER EXAMINATION

SESSION: 2015/2016

COURSE TITLE: HUMAN RELATIONS

COURSE CODE: EDU 414

CREDIT UNIT: 2UNITS

TIME ALLOWED: 2Hrs

Instruction: Answer any THREE questions only.

- 1(i). Explain clearly the term Human Relations.
- (ii). What are the do's of Human Relations?
2. An effective Human Relations has some don't to obey to survive. List and explain any five (5) of them.
3. Write brief notes on any 4 of these terms/concepts.
 - (i) Empathy
 - (ii) Sympathy
 - (iii) Anger
 - (iv) Confrontation
4. (i) Communication is very important in Human Relations. Discuss this assertion.
 - (ii) What are the five ways to keep communication alive in Human Relation?