

EFFECTIVENESS OF MIS OPERATIONS IN PROJECT MONITORING AND INSPECTION

A CASE STUDY OF FEDERAL HOUSING AUTHORITY ABUJA

BY

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CERTIFICATION

This is to certify that this project had been read and approved as meeting the requirement of the department of Mathematics / Computer Science, Federal University of Technology Minna.

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DEDICATION

I dedicated this project work to my Lord Jesus Christ and my aunty Josephine Mbara.

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CHAPTER ONE

INTRODUCTION

Building works are becoming increasingly complex and simultaneously the time allotted for design and construction is decreasing. This work serve to illustrate how important it is to the housing firm to develop information systems which ensure that the right information arrives at the right time in the right place. To develop these systems a number of "tools" are necessary, one of them being the means by which to evaluate alternative solutions to the problem (system analysis).

For this work, Federal Housing Authority is used as a case study to demonstrate how **MIS** operations can contribute to effective project monitoring and inspection.

Management information system know simply as MIS comprises of computer – based processing and manual procedures to provide useful and timely information to support management decision making. The system is meant to supply management of information quickly, accurately and completely.

MIS is analysed in this project by Recognizing,

1. The need for information system in the firm to improve the efficiency, the accuracy and thereby the economy of the system.
2. The identification and Evaluation of alternative information system that is, in the process of introducing formalized information system in FHA, evaluation of various alternative formalized systems is applied.

This work therefore involves the design of information system for project monitoring in **FHA**.

FHA as a government establishment has so many projects whose main operation is the issuance or award of contracts for government housing projects and the supervision / monitoring of these projects

This work is concerned only with the monitoring aspect of the projects. Due to the complexity of the projects and for comprehensive information system, qwarimpaII housing project is taken as a case study that is this work is 'narrowed down' to qwarimpaII project. The monitoring of FHA or qwarimpa II project involves the concern for not only the structural, integrity and safety of the structure being built and whether it meets the building code requirements but also the quality of workmanship, selection of materials being used aesthetic values and similar matters involving compliance with the provisions of the contract plans and specification.

Information gathered during the project monitoring are documented and kept as records for future retrieval.

It cannot be emphasized too strongly that the modern construction job is beset with numerous potential disputes or legal problems. Any inspector who fails to keep adequate records is not performing a competent job.

The construction records often kept are;

1. Progress of the work, that is daily and monthly
2. Telephone calls

3. Tests of materials
4. Diary or log
5. Site instruction for change orders, stop orders and corrective method.
6. Contractor's progress payment request and extra work
7. Control of quality

The importance of this work is to show how to manage this records / information for effective monitoring and for management decision.

1.1 scope and method of work

Chapter two discusses comprehensively management information system, Gwarimpa II Housing project and project monitoring.

Chapter three analyze the system and also design the selected alternative information system.

Chapter four is concerned with the development of the software that is the Database management system and also the file / data structure.

Chapter five deals with the observations and constraints noted during the course of the work.

1.2 OBJECTIVES

The Aim of This Research Work Is To;

1. To provide the importance of information system in effective project monitoring,

which include to provide information in the right form at the right time and location to those involve in the supervision work and for management decision so that efficient buildings and structures result with a minimum cost to the total construction process.

2. To achieve an information retrieval system for the Authority which include user

orientation, serviceability, timeliness, result representation, user-convenience, coverage and motivation aspects.

3. To stress the importance of combining the Computer and manual procedures for optimizing the quality and standard of work done on site.

4. To achieve a maximum and accurate record of work progress on site.

5. For easy accessibility to site information by management for decision making.

1.3 DEFINITION OF TERMS

Database : Computerized stores of retrievable information. It is also a sheet steel cabinet protecting a set of hard disks.

DBMS: Is a set of programs which enable one to find the information on a harddisk.

3. The selection of alternative information system and is achieved by applying a common set of requirements to examine the properties of a limited number of information systems differing widely in scope, purpose and sophistication.

The difficulty in managing a vast information resources in a system can not be over emphasized, many organizations have huge databases containing millions of fact which are just lying there. There are no effective way to gain access to them.

For effective management of information and data, Database system is used. This system set up and maintain the data. They act as a buffer between the application programs and the data base itself.

After the alternative system design, the development of the software 'follows suite'. It includes Database management system, organization of file and data structures. After the software development, the implementation process begins. Programs are also tested with both artificial and live data and aslo the training of the personnel. Changeover to the new system takes effect after testing with artificial and live data maintenance work starts after changeover is implemented.

Information recorded during site monitoring and inspection are made available with the aid of computer and Remote Network for retrieval by management for decion making. Information recorded on site can also be easily retrieved for further site management.

Data processing: Computer – controlled multiplications, Additions, Divisions, subtractions, classification and other logical operations on stored numbers or names.

File directory: A list of the files on a floppy disk. It can be displayed on the **VDU** if the user presses a few keys and can almost as easily be printed out.

A file is any text, program or other information that is held in auxiliary storage and is therefore permanently available as long as the Computer is working.

System analysis: Is the examination of the organization of a business to ensure that it provides the information needed to work well and that the information also reaches the computer for processing.

Computer program : Are instructions to the **CPU** of a computer which have to be loaded into it either by laborious key board work or more easily from a disk or tape.

Program development: is the work of programmers and system analyst. Everything done on a program from the earliest writing to the final and often longest task of debugging and testing.

FLOW CHART: Is a diagram to show what happens and in what sequence, it enforces the logical thought that is needed before the writing of the program begins.

Remote work: Working at a terminal connected by telephone or dedicated line to the normal work place.

Databus: Wires for sending data through a computer which connect the CPU to its memory or peripherals as instructed by the user's keying.

Documentation of a software: Description of a program in understandable language stating what it does and how it does it.

1.4 OVERVIEW OF F H A

The Federal Housing Authority was established under degree NO 40 of 1973 to implement government's policies and plans on housing development in Nigeria.

- Prepare and submit to government, proposals for national housing programmes from time to time.
- Make recommendations to government on urban and Regional planning transportation, communications, electric power, sewage and water

supply development relevant to the successful execution of housing programmes approved by the government.

- Implementing housing programmes approved by the government.

CORPORATE OBJECTIVE

It develops and manage real estate on commercial and profitable basis in all states of federation.

It provides low income houses in all State of the Federation from funds allocated by the Federal Government.

It operates in an effective cost conscious and goal oriented manner.

In all human societies, provision of housing is considered as one of the necessities of life, thus one of the worst characteristic features of destitution and neglect is homeless. Human development in all ramification essentially requires descent shelter. Also one of the yardstick measuring of a successful life in most societies is acquisition of one's own house. One need a house to start a family to be creative. The provision and acquisition of decent shelter is one of the challenges of life.

Some past FHA project

Abuja FCT

a). Karu housing Estate

b). Kubwa phase I housing Estate

- c) Kubwa phase ii " "
- d) Kubwa phase iii " "
- e) Kubwa phase iv " "
- f) Maitama Estate
- g) Asokoro Housing Estate
- h) Kado Housing Estate I & II
- i) Gwarimpa II Housing Estate.

Lagos

- a) Festac town
- b) Ipaja Estate
- c) Abesan II Estate

Niger

Bosso Housing Estate, Minna.

Benue

North Bank Estate Makurdi.

Kaduna

Gonin – Gora Estate Kaduna

Kano

Sharada Housing Estate

Sokoto

Rufin sambo Estate

Rivers

a) Trans – Amadi Estate PortHarcourt

b) Rumueme Estate PortHarcourt

Adamawa

Yola Housing Estate.

F H A is made up of five department;

- 1) project implementation
- 2) finance & supplies
- 3) Estate services
- 4) Management services
- 5) Office of the Chief Executive

The organogram is in the overleaf page.

CHAPTER TWO

LITERATURE REVIEW

2.1 Gwarimpa II Housing project

Background

The sudden and mass influx of public servants into Abuja has worsened the housing stock and supply couldn't meet up with the housing demand. The limited housing stock available are either too expensive to rent or disposal rates are ridiculously high.

The Gwarimpa II Estate is therefore F H A's response to the demand for decent and affordable accomodation in the Federal Capital. Apart from achieving this stated objective, the Estate on completion shall help stabilize rental values in the new Capital City.

Location size and Topography

1. The Gwarimpa II housing project is located in phase II area of the Abuja master plan, which is made up of a whole planning district. It is located in a prime and vantage area with splendid view of the inner city of Abuja.

The estate covers an approximate area of 850 heatares. Its Topography is fairly undulating and well drained with seasonal streams criss-crossing the Estate area providing natural drainage channels. Some rock out crops exist within the Estate area.

The planning concept adopted is that of simple neighbourhood clusters known as community area each accomodating about three to two house type. A total of 4800 housing units were envisaged to be constructed on completion of the estate with seven diff house type .

On commencement of work, sites were cleared, followed by appointment of infrastructural and building contractors. The designs, working drawings and the bill of quantities for the project are prepared by the staff of the Authority. The supervision is also carried out in – house.

A total of 4802 housing units are under construction. About three hundred, three bedroom bungalows are practically completed while the remaining houses of various house types are at different stages of completion.

The infrastructural work including water supply and distribution, Roads and drainages, HT/LT electrical power distribution Network and 2x15 MVA 33/IKV injection sub – station are all in their various stages of completion.

The diff. House types under construction on site,

S/NO	DESCRIPTION	HOUSE TYPE
1	3- Bedroom bungalow	Bakassi
2	3- Bedroom flat in single storey of 4 flat	Bonny A
3	3 – Bedroom flat in single storey of 6 flats.	BonnyB
4	3 – Bedroom Twin Duplex	Badagry
5	4- Bedroom Twin Duplex	Masfa
6	4 – Bedroom Detached Duplex	Maiwa
7	5 - Bedroom Detached Duplex	Abriba

2.2 Project Monitoring and Inspection

Is the process of administering the field operations of a construction project by the owner / designer or their representatives. The owner / designers

representative is on – site, full-time project representative to whom has been delegated the authority and responsibility to administer.

The architect / Engineer who was responsible for the determination of site conditions and for the preparation of the plans and specification are retained during the construction phase to provide field administration and quality control for the owner, the safety of the public and the professional reputation of both the design firm and the contractor.

Although a design firm acting as the agent of the owner during the construction phase of a project does not guarantee the work of the contractor, nor does such agent in any way relieve the contractor of any responsibilities under the terms of the construction contract. The design firm, through its field inspection forces must endeavour to guard the owner against defects and deficiencies in the work.

When the plans and specification are not being properly followed from the designer's judgement and the designer was not able to obtain compliance by the contractor, the owner is notified so that appropriate measures can be taken.

Inspection is performed during the progress of the work. Inspection after completion defeats the purpose of providing quality control and assurance on the jobs, as many potential difficulties must be detected during construction, otherwise they may be permanently covered. The result would be a latent defect that may not be discovered. For years, then, when it is discovered it may be too late, as it may have been instrumental in contributing to a structural failure or other disaster.

Monitoring of project entails

1. control of progress in project
2. control of quality in construction project

Control of progress

Control is complementary to planning, therefore it must be carried out to make planning effective. Without control, planning loses much of its values it must be applied continuously to update the plans and to enable reconsideration of work ahead in the light of what has already taken place.

Control involves comparing at regular intervals the actual achievement with the plans and then taking any necessary corrective action to bring things back on schedule. During the construction period, advancement of the work is monitored by measuring and reporting the field progress at regular intervals. These data are analyzed and time control measures are taken as appropriate to keep the work progressing on schedule.

Progress measurement for time – control purposes is an appropriate and effective control process and is based on determining the time status of each individual job activity. Progress is normally measured by noting those activities that have been completed and estimating the times required to complete those in the process.

Monthly or weekly meetings is a valuable tool in the control of progress. Work which is not proceeding as planned will receive particular attention and explanations will be required where sufficient progress is not being achieved.

Methods of recording progress

Progress can be recorded on pictorial diagrams by colouring plans and elevations when certain sections of work are completed. This method is often

used on housing project and it gives a quick visual impression of overall progress.

Control of quality

The actual quality of construction depends largely upon the control of the construction itself, thus involving the contractor to a great extent.

The physical act of checking a work is called quality control when a contractor does it and quality assurance when the owner does it.

Whether the subject be called "quality control" or "quality assurance" the function performed is essentially construction inspection and testing of materials and workmanship to see that the work meets the requirements of the drawings and specifications.

Quality assurance by the designer / owner includes a continuous on site inspection during all structural construction of a building by one or more competent, technically qualified and experienced inspectors. It is the responsibility of the inspectors to see that all details of the Engineer's / Architect's design drawings are constructed strictly with accordance to their respective requirement. In addition, each inspector must see that all the workmanship and construction practices are equal to or in excess of the standards called for in the construction contract documents.

Quality assurance may be by visual inspection, tests, certification reports and similar procedures.

The items that control quality include the following:

- Location of the project
- Magnitude of each phase of construction
- Availability of local materials
- Contemplated life of the construction
- Climatic and operating conditions
- Cost limitations
- The desires of the Architect or Engineer

File and Records

It is the Responsibility of the resident project representative to determine what the specific needs of the employer are with regard to the type of construction records that must be established and maintained for a specific project.

A project representative or inspector maintains a daily diary in which notes and records of daily activities and conversations are kept. Included in such a diary should be abstracts of all oral commitments made to or by the contractor, field problem encountered during construction, how such problems were resolved, notices issued to the contractor. The inspector maintains also a daily construction report which describes the construction progress.

Management Information System – MIS

Generally, the computer has done well at performing routine bookkeeping activities. Computers, however, have not always been helpful to managers and decision makers. Recently, managers have recognized that the possibilities for computer use extend beyond normal reporting or bookkeeping to generating information in order to support decision making. This application is known as a management information system.

An MIS is a formal information network using Computer capabilities to provide management with information necessary for making decisions.

The approaches that companies take to develop information systems for management differ depending on the structure and management of the organization but no matter what type of operation an organization performs, its management information system must provide,

- (1) Reports that are decision – oriented i.e. reports that provide information that is accurate, timely, complete, concise and Relevant.
- (2) Room for expansion and growth;- The survival and growth of an organization depends on how well it adapted to a changing environment. Therefore, the MIS must be flexible enough to handle the organization's changing needs.
- (3) Results that the user needs;- An MIS cannot be successful if it does not meet the user's requirements.

The scope of an MIS is generally company wide and it services management personnel at all three traditional organization levels.

- (1) low – level or operating management
- (2) middle management
- (3) upper or top management

Levels of management

Each level of management can be distinguished by the types of decisions made, time frame considered in the decisions and the types of report information needed to make decisions.

OPERATING MANAGEMENT : The operating management is the lowest and the largest level of management. It deals mostly with decision that cover a relatively narrow time frame. As a supervisory management, it actualizes the plans of middle management and controls daily operation that is the daily activities that keep the organization humming

Example of operating manager is the project manager in charge of site activities who is the head of the monitoring or inspection team. Most decision at this level require easily defined information that relates to the current status and activities and with the basic business functions.

These reports are structured – That is their form is pre-determined and daily business operations.

Middle management: The middle level of management deals with decisions that cover a somewhat broader range of time and involve more experience. Some common title of middle manager are plant manager, division or departmental manager, zonal manager

The information that middle managers need involves review, summarization and analysis of historical data to help plan and control operations and implement policy that has been formulated by upper management. The information is usually given to middle managers in the form of summary reports, which show totals and trends. These reports may be regularly scheduled (periodic), requested on a case by case (on demand) or generated only when certain conditions exist (event initiated report).

They are often referred as tactical decision makers who generally deal with semistructured decision. A semistructured decision is made without a base of clearly defined information procedures. It is complex, requiring detailed analysis and extensive computations. The information requirements at this level can be met through computerized data processing.

Upper management : This level deals with decisions that are the broadest in scope and cover the widest time frame. The managers involved at this level is the chief executive officer (CEO) and the divisional Directors.

Top managers include only a few powerful people who are in charge of the four basic functions of a business. Decision made at this level are

unpredictable, long-range and related to the future, not just past and / or current activities.

A company's MIS must be able to supply information to upper management as needed in periodic reports, event – initiated reports, and on – demand reports.

The information must show all the company's operations and departments are related to and affected by one another. The decision made at this level are unstructured. An unstructured decision is most complex type of decisions that managers are faced with.

The Role of MIS in a Business

MIS must provide managers with information (reports) to help them perform activities that directly relate to their specific areas of responsibilities.

MIS must provide manger with information about other functional areas of the business – finance, project implementation, marketing so that they can coordinate their departmental activities with the activities in these areas.

CHAPTER THREE

SYSTEM ANALYSIS AND DESIGN

Prior to system analysis, system investigation is carried out to determine whether the existing system is satisfying the goals and objectives of the organization. The first step in performing system investigation is to form an investigation team which is charged with the responsibility of gathering and analysing data, preparing a report on the Justification of system analysis and design and presenting the result to top – level managers who will make the final decision concerning the proposed analysis and design.

3.1 Analysis of the existing system (FHA)

Analysis of a system is the procedural study of its operation with an attempt to discover what its basic problem are. It is also the method of determining how best to use computers with other resources to perform tasks which meet the information need of an organization. To make a proper assessment of the existing system, facts must be gathered and examined.

To gather this facts, the first step is the assembling a team of individuals to study the existing system. They are not only responsible for investigating the condition of the existing system but also the responsibility of performing systems design and aiding in implementation of the new system. On assembling the

study team, a list of specific objective and activities and a schedule for obtaining the objectives and completing the specific activities were developed.

The present system must be criticized against the principles of procedure after which the strength and weakness of the system would be apparent .

The next stage is the data collection, whose purpose is to seek additional information about the problem or needs under investigation. In this process, emphasis is given to the strength and weakness of the existing data and information processing system. Data collection requires that two steps be performed sequentially. The first step is to identify and locate the various sources of data. There are internal sources and external sources.

The internal source are – (1) organization charts (2) forms and documents (3) procedure manuals and written policies (4) Data processing documentation manuals (5) Top, middle and low –level managers (6) Other employees of the organization (7) System analyst and computer programmers (8) Data processing manager (9) The users

While The

External source are: (1) contractors (2) Clients (3) Government documents (4) Textbooks (5) Newspapers (6) Operational journals related to the organization (7) Data processing journals (8) Similar Report of other organisation (9) External consultants.

The second step is the actual collection of the data. It requires a number of tools such as interviews, direct observation and development of questionnaires.

For the interview, the questions are not written in advance. The best questions are asked from experience to uncover some of the inherent problems and weakness of the existing system.

There is direct observation where one can determine which forms and procedures are adequate and which ones are inadequate and need improvement.

With direct observation, great skill is not really needed. The observer simply sees what is really happening and is not influenced by his or her own feelings.

Activities were simulated to see how the existing system reacts thus Data flow bottle necks were created to see how the existing system respond to these situations. The data collected from the data collection stage is usually not adequate to make a determination of the effective ness and efficiency of the existing data processing system. The data is usually manipulated into a form that is usable by the members of the study team. The manipulation is called data analysis.

The common tecniques used in this project are;

System flow chart

Program flow chart

Structure charts.

The system analysis concludes with a formal report on the status of the existing system. It contains both the strengths and weaknesses of the system. Particular attention is placed on those areas that could use improvement.

3.1.1 Existing project monitoring system in Gwarimpa II project

In Gwarimpa II project, monitoring is done according to the position of an individual inspector on site. The team manager or project manager is the Chief inspector or the Resident project representative who is in charge of the whole project. He has subordinates (inspectors) who carry out his instructions. The main work is to inspect contractors' work and make corrections where need be and report which is mostly either verbal or written form is passed to the team manager, it passes through some other top inspectors known as the team leader and the group leader.

In Gwarimpa II project, Due to the complexity and Bulkiness of the site, is divided into seven sectors for easy monitoring and management with each sector or team headed by a team leader. Each team is further divided into groups which are overseen by group leaders. The team manager takes complete control of the entire project site. When observations made on site can not be handled by the group or team leader of a team the observation is submitted as a report (written form) to the team manager who now issue instructions on how to go about them.

Extra work made on site by contractors are documented in site files for record purposes or future reference. Change order meant for the contractors are being issued to them through their immediate inspectors to carry out. Copies of the change orders are documented by both contractors and the inspectors.

Monthly / weekly progress report and Quality control charts are made. This reports are in chart form by the inspectors and are later summarized by the team leaders who pass them on to the team manager for documentation or for management use.

Intended and unintended errors are discovered only when changes on drawings and specifications issued to the contractors are documented and date of issuance recorded.

We have various professionals on site – the Engineers (Electrical, mechanical and structural), Architects, Builders and Quantity surveyors. They are assigned to their various professional jobs as inspectors. They work together as a project team.

When structural reports on some houses are carried out, the report is first taken to the team manager who then forwards it to the head office for management decision. most times staff personnels are send to the site to collect recorded information pertaining to the site.

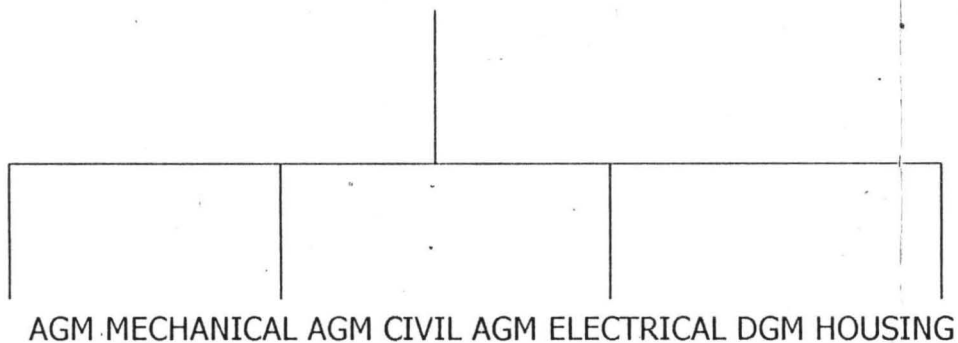
Status report of site work are carried out in this manner when on demand. Abandoned or slow site work are noted down and documented by the inspectors.

Completed work are inspected and made ready for taking over from the contractors to give to their various buyers. For progress payment purposes, the contractor on applying for his payment, make request for valuation to the team manager who refers it to the appropriate team leader. The Team leader obtains contractor's payment file and make an Identical copy for Gwarimpa site operations. He instructs his inspectors to visit the site area and approve on the stage of work properly done on site. This approval is made on the clearance form. He then forwards the site operational file to the Head Q.S for valuation. The head Q.S assigns the job to a scheduled Q.S who prepares the payment certificate and signs the breakdown. On endorsement, the Head Q.S. returns the completed valuation to the team manager via the team leader who then completes a confirmation of work form.

The team leader forwards both operational site and payment file with the completed documents to the team manager for further processing.

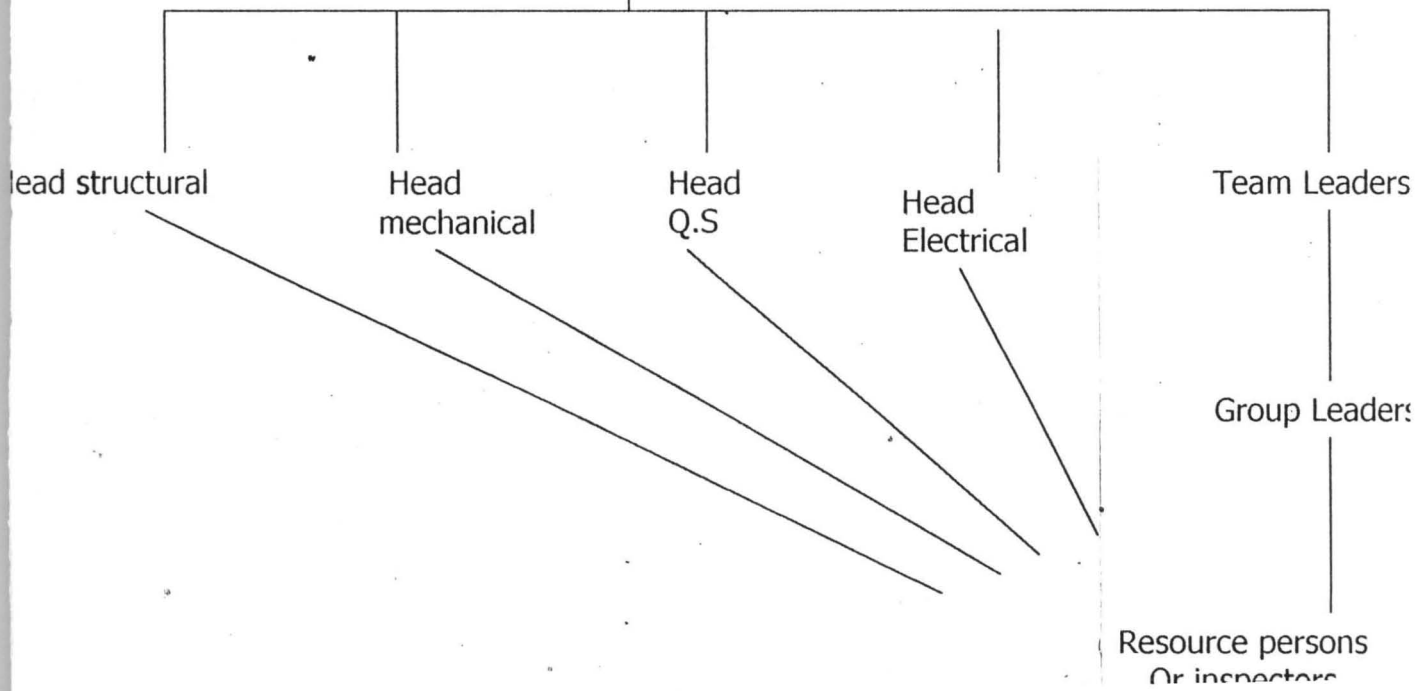
ORGANIZATION STRUCTURE OF PROJECT SITE STAFF

GM PROJECT IMPLEMENTATION



Team manager

Operating manager
or
Chief inspector



Resources Persons or Inspectors' Duties.

- (1) They study the plans and specifications as they apply to the work to be inspected.
- (2) If any material or portion of the work does not conform to the requirements, the inspector notifies the contractor, explain why it does not conform and record it in the daily diary.
- (3) He includes in his daily report, a recording of the day's happenings, the contractor's activity on the work being inspected, instructions that are given the contractor and any agreement made.
- (4) He makes prompt and timely inspections and test by :
 - (a) Checking materials as soon after they are delivered as possible.
 - (b) Inspecting work as it progresses
- (5) He reports to the group leader or team leader any tolerance governing the contractor's work that is found to be unrealistic.
- (6) Unacceptable work that are recognized in its early stages, are reported to the contractor in writing before it develops into an expensive and time-consuming operation.
- (7) He calls to the attention of the contractor any dangerous condition that is observed on the job and also notes it in the site diary.
- (8) He approves materials and workmanship that meet the contract requirement and gives approval for next stage of work.

Team Manager's Responsibility

1. He coordinates and provides general direction of work and progress.
2. He assists in resolution of construction problems.
3. The team manager evaluate contractor's claims.
4. He maintains log of change orders and contractor submittals.
5. He develops and administer a quality control program by
 - a. Demanding proofs of compliance
 - b. Defining required tests
 - c. Maintaining quality control reporting system and records.
6. He participate in field management meetings
7. He provides negotiation assistance on contractor claims
8. He maintains daily log and construction records
9. He supervises inspection forces and site office staff.

Site Records and Files

Construction Records

1. **Progress of the work:** Contains a description of the work commenced, new work started, status of work in progress, manpower. If no work was performed at all, a daily report should be filed, stating "no work". The report is compiled from various inspector's daily record of work progress.
2. **Test of materials:** A record of all material samples sent out to the laboratory for testing is kept as well as the tests performed on site.

DUPLICATE

FEDERAL HOUSING AUTHORITY SITE INSTRUCTION

PROJECT GWATZIMPA 2 ESTATE

LOCATION ABUSA

CONSULTANT FHA

CONTRACT NO _____

CONTRACTOR _____

INSTRUCTION:

SKETCH;

DESCRIPTION;

MATERIALS:

COPY

- * CONTRACTOR
- * SITE FILE
- * CONTRACT FILE
- * OFFICER

OFFICER: _____

DESIGNATION: _____

APPROVED BY: _____

SIGNATURE _____

DATE _____

Team
- site

SUMMARY OF COMPLETION STATUS 4A

S/NO	HOUSE TYPE	TOTAL NO OF UNITS	20 - 29%	30-39%	40-49%	50-59%	60-69%	70-79%	80-89%	90-100%	REMA
1	MASFA	28	-	-	-	14	-	4	-	10	10 H
2	BADAGRY	146 146	-	46	38	4	2	40	-	16	14 H
3	BAKASSI	106	-	-	-	2	33	-	-	71	40 H
	TOTAL	274	-	46	38	20	35	44	-	97	64 H

SUMMARY OF COMPLETION STATUS 4B

S/NO	HOUSE TYPE	TOTAL NO OF UNITS	20 - 29%	30-39%	40-49%	50-59%	60-69%	70-79%	80-89%	90-100%	REMA
1	MASFA	152	42	-	34	32	-	4	16	24	
2	BADAGRY	76 76	6	-	8	12	10 10	2	18 18	20	16 H
3	SPECIAL UNITS	36	36	-	-	-	-	-	-	-	
	TOTAL	264	84	-	42	44	14	6	30	44	16 H

Okpoma
Area



FEDERAL HOUSING AUTHORITY, ABUJA.

GWARINPA II PROJECT

QUALITY CONTROL CHART FOR (BUILDING)

REPORT NO: _____

LOCATION: _____ DATE: _____

NAME OF CONTRACTOR: _____

VALUE OF WORK TO DATE: _____

S/N	NAME OF CONTRACTOR	HOUSE TYPE	NO OF UNIT	VALUE OF CONTRACT	No. OF BLOCKS	QUALITY REPORT							
							STAGE OF WORK	DEFECTS	NATURE OF DEFECTS	REMEDY	QUALITY GRADE	REMARK	NAME & SIGNATURE
						Architectural							
						Structural							
						Electrical							
						Mechanical							
						Architectural							
						Structural							
						Electrical							
						Mechanical							
						Architectural							
						Structural							
						Electrical							
						Mechanical							
						Architectural							
						Structural							
						Electrical							
						Mechanical							
						Architectural							
						Structural							
						Electrical							
						Mechanical							

LEGEND

- A - Very Good
- B - Good
- C - Average
- D - Poor

Coordinator's Name & Sign: _____

Supervisor's Name & Sign: _____

Approval by General Manager (Pl): _____

Group Leader's Name & Sign: _____



FEDERAL HOUSING AUTHORITY, ABUJA.

GWARINPA II PROJECT

PROGRESS REPORT CHART (BUILDING)

REPORT NO: _____

LOCATION: _____ DATE: _____

NAME OF CONTRACTOR: _____

VALUE OF WORK TO DATE: _____

S/No.	NAME OF CONTRACTOR	HOUSE TYPE	NO. OF UNITS	VALUE OF CONTRACT	CERTIFIED TO DATE	BLOCK% COMPLETION										% COMPL	REMARK	SUPERVISOR'S NAME & SIGN
						STAGE	BK. 1	BK. 2	BK. 3	BK. 4	BK. 5	BK. 6	BK. 7	BK. 8	BK. 9	BK. 10		
						A												
						B												
						C												
						D												
						E												
						F												
						A												
						B												
						C												
						D												
						E												
						F												
						A												
						B												
						C												
						D												
						E												
						F												
						A												
						B												
						C												
						D												
						E												
						F												

Legend

- A Sub Structure
- B Superstructure up to 1st floor slab
- C Superstructure up to 2nd floor slab
- D 2nd floor block work to head course
- E Roofing
- F Finishing

Supervisor's Name & Signature: _____

Team Leader's Name & Signature: _____

Project Manager's Name & Signature: _____

3. **Dairy or log:** A daily dairy is maintained by each member of the field staff.
4. **Log of submittals:** All materials being transmitted to the authority via the team manager are logged in and out.
5. **Construction progress payment request**
6. **Extrawork and change order report**
7. **Quality control report.**

Site Files

All site files are kept up to date and maintained for ready reference at the job site. Files are maintained by team manager's clerk or Admin staff who retains some and forward others to the head office for retention.

The site office files include the following:

Correspondence: Copies of all correspondence concerning the project that are sent to the team manager are maintained.

Job drawings and specifications: Drawings of clarification or changes on drawings that contain supplemental information are filed at the site office, in addition to contract drawings.

Requisitions: Copies of all approved requisitions for payment are kept for site reference and as a guide

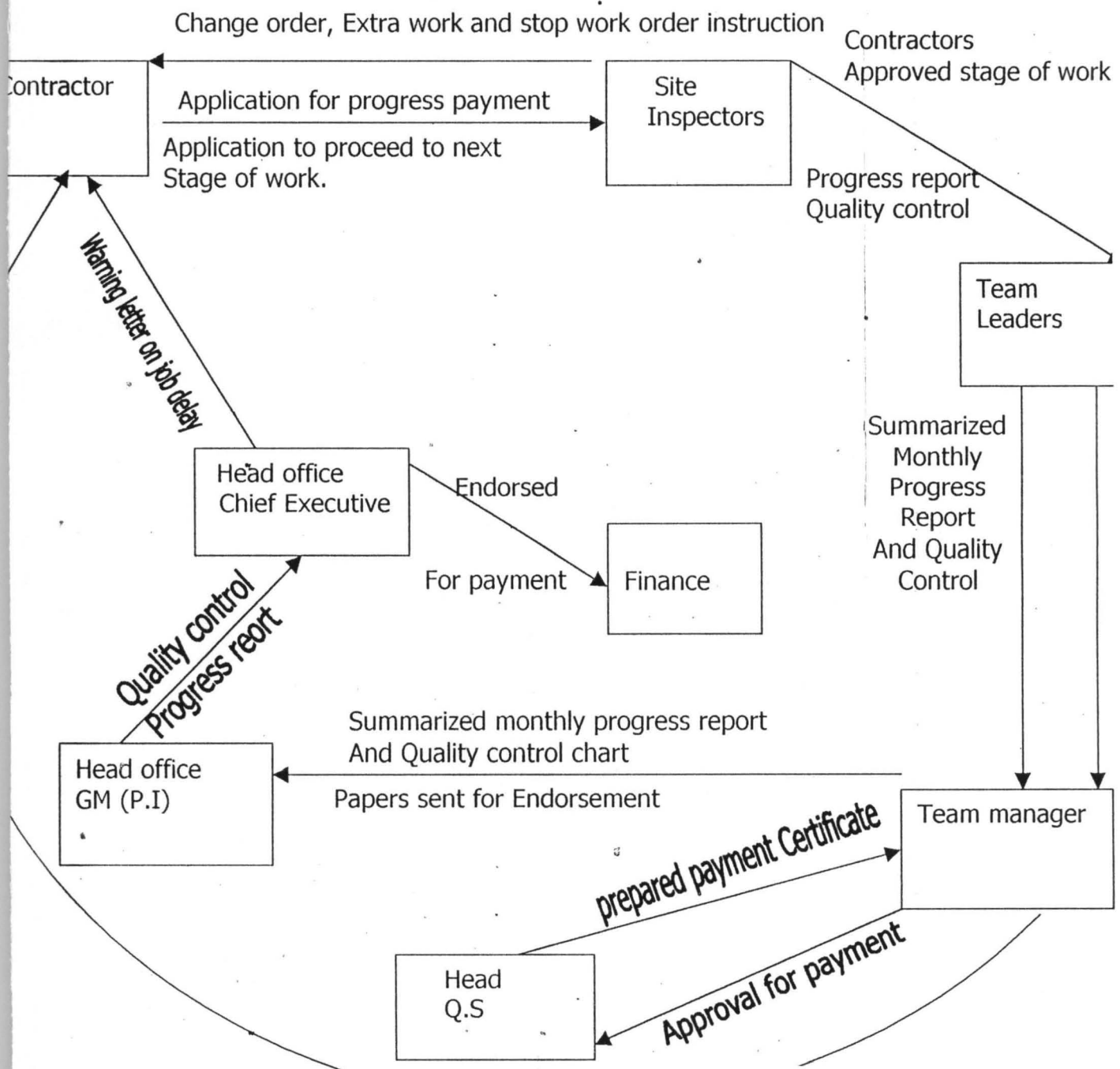
Reports: Copies of all reports of all types are filed by date.

Samples: All approved samples showing materials are kept at the job site as a basis of comparison.

Deviation Requests: Whenever a request for deviation is received, a copy is maintained with the disposition of the request.

Bill of Quantities

-SYSTEM FLOW CHART OF EXISTING SYSTEM



3.1.3 Problems and Requirements List

The interviews and direct observations made were able to give enough information to produce problems and requirement list for the project. Forms and manual aids which contain remarks were reproduced which suggest that there are faults in the present system. The impact of these problems on the authority were considered.

The following are the impacts, which the problems had on the authority.

1. Delay in the processing of periodic progress payment
2. Increase in costs of providing information to all concerned by the use of paper forms of different sizes which are kept for storage at the end of the day.
3. The bulkiness in carrying papers containing site information to the head office monthly or on demand.
4. Provision of incomplete information on site work for decision making.
5. Ineffectiveness in project monitoring and inspection that is, incapable of detecting intended and unintended errors made on site.
6. Deterioration in contractors' loyalty due to delay in their payment.
7. Inefficiency in use of material on site that is, lack of proper documentation of FHA materials used on site by contractors.
8. Delay in handing over houses to prospective buyers (client) due to delay in the payment of contractor who are constructing the building.

9. Lack of management information that is, incorrect repetitive, and ambiguous information (unstructured) leading to improper management decisions and loss of business.
10. There is loss of goodwill.
11. Drastic loss of income; net income is reduced by the increase in the overhead cost due to the purchase of information papers (paper work), which led to reduced profit.
12. Time wastage on paper work.
13. Management can not assess site informations directly from their terminal.

3.2 DESIGN OF A NEW SYSTEM

The emphasis of systems design is to develop a new system that will help to achieve the goals and objectives of the authority and overcome some of shortcomings and limitations of the existing system.

In the design of a new system, the following elements are put under consideration:

1. Organizational constraints
2. Functional design
3. Output design
4. Input design
5. Processing design
6. File and database design

7. Procedures design

8. Personnel and Job design

INPUT DESIGN: Considering the input is greatly influenced by the needs of output;

The following are considered in the design of input,

- (a) Data collection method and validation
- (b) Types of input media available
- (c) Volumes of input document
- (d) Design of input layout

OUTPUT DESIGN: It is necessary to consider what is required from the system before deciding how to set about producing it. The analyst will need to consider,

- (i) Form
- (ii) Types
- (iii) Volume and frequency of reports and document

FILES: It is linked to input and output. Considerations involved in designing files are:

- (a) Storage media
- (b) Method of file organisation and access
- (c) File Security

(d) Record layouts

PROCEDURES: They are the steps which unify the whole process, which link everything together to produce the desired output. It start with the source document and end with the output document for distribution.

It is Important to determine which backup systems are required. Everything should have a backup including all hardware, software, data and personnel. What to do in case of a computer – related disaster should aslo be considered in the design phase.

The documentation of the new system is very similar to the documentation of the existing system. Tools such as flow charts, decision tables are used. The important of good documentation cannot be over emphasized. In most cases there is both user and technical documentation. Without good documentation, the new system may never be used and it may be virtually impossible to modify the system in the future.

3.2.1 COST – BENEFIT ANALYSIS FOR MIS EXPENDITURE

Cost benefit analysis is the methodology most widely used by practitioners as a means of comparison of alternatives for both pre-implementation decision – making and post implementation assessment. It relies on the qualification of all costs and benefits related to the project under consideration and their aggregation into a single figure which in some sense represents its worth. The

sum is generally to choose that project which has the maximum value of all benefits minus all costs. It is used to determine economic feasibility.

Historically, the problem of determining MIS costs and benefits are relatively very easy to solve. Early MIS department dealt with transactions costing and direct hardware costs were readily available. Software costs were fairly straight forward unless large custom made programs were involved. The consequences of early computer applications were more easily quantified because they used transactional data and basic account information accounting information for front line operations managers whose needs were clearly defined. However as MIS system evolved they changed from transaction – processing system to complicated information – retrieval systems. The newer, more complicated system brought with them a greater difficulty in justifying MIS, particularly when determining the benefits affiliated with such system.

Several criteria is used with weighted scoring models to determine if MIS expenditures are appropriate.

The cost factor check list includes:

- The application development time
- The use of personnel to develop the system
- The development cost
- The type of management and MIS personnel involved
- The ease of development

Criteria to estimate the benefit affiliated with an MIS application include:-

- The impact on profits
- The reduction in management time due to the application. from the cost analysis, it is obvious that the cost of implemetation is capital intensive, it needs large sum of money but the benefits are more, they supersede the cost of development and implementation.

THE BENEFITS

- The provision of information in the right form at the right time and location to those involved in the construction work and for management decision so that efficient buildings and structures results with a minimum cost to the total construction process.
 - The Achievement of maximum and accurate record of site progress work.
 - The optmization of the quality and standard of work done on site.

On being convinced, we therefore enter into the design proper by first making a request to the management for the project to continue. There is a need for authorisation from the management to continue with this project.

3.2.2 DESCRIPTION OF INFORMATION SYSTEM

The information system of an organisation is a system that has the function of planning the behaviour of this organisation, of alerting the organisation to changes in its environment and in itself, signal the need for action and of controlling action towards the implementation of a plan. While production system of an organisation is that part in which matter is transformed into some new product. As a government establishment, FHA is mainly engaged in information handling where physical activities in form of product are given out as contract to contractors to execute.

Project monitoring and supervision is information activity of construction work. Information system may be summerized in this scheme leaving the people and other sublets out.



When the existing informations is' recorded, it is called information store. New information is called information result. It should be emphasized that any information result will function as information store to another information activity.

The collection of words e.t.c is called vocabulary, the rules for combing these words are called rules of grammer or basic syntax.

Management information system is therefore that part of the information providing system specially designed for providing the decision making system with information.

LIMITS OF INFORMATION SYSTEM

The limits of any information system can be most unambiguously described by means of its information result. Given a particular information result, one may establish which information activities have led to it, who performed these and what hardware was used. Thus an information sub (system) is defined by its result, the information which produced it should be comparable.

3.2.3 EVALUATION OF ALTERNATIVE INFORMATION SYSTEM

The essence of evaluation is to compare particular characteristics of something against a set of standard requirements or against a completing alternative.

The evaluation of the information system involves;

- (1) Establishing comparability by establishing the content of an information result
- (2) Listing possible criteria.
- (3) Selecting a set of relevant criteria
- (4) Measuring attributes, corresponding to the selected criteria.

- 5) Comparing measured attribute, i.e values, with criteria and concluding whether

system evaluation is below, at, or above standard as set by criterion.

Certain criteria are used to measure the attribute of some selected information system which will lead to the achievement of its objectives.

The various criteria are;

- (1) **Technical feasibility:** It tries to see if the technology needed is available and if available whether it is used.
- (2) **Operational feasibility:** It is a measure to find out if the proposed solution can fit in with existing operations and whether the right information at the right time is provided to the users.
- (3) **Economic feasibility:** The question is whether finance are available for implementing the proposed solution and whether the money spent is recovered by better user satisfactory.

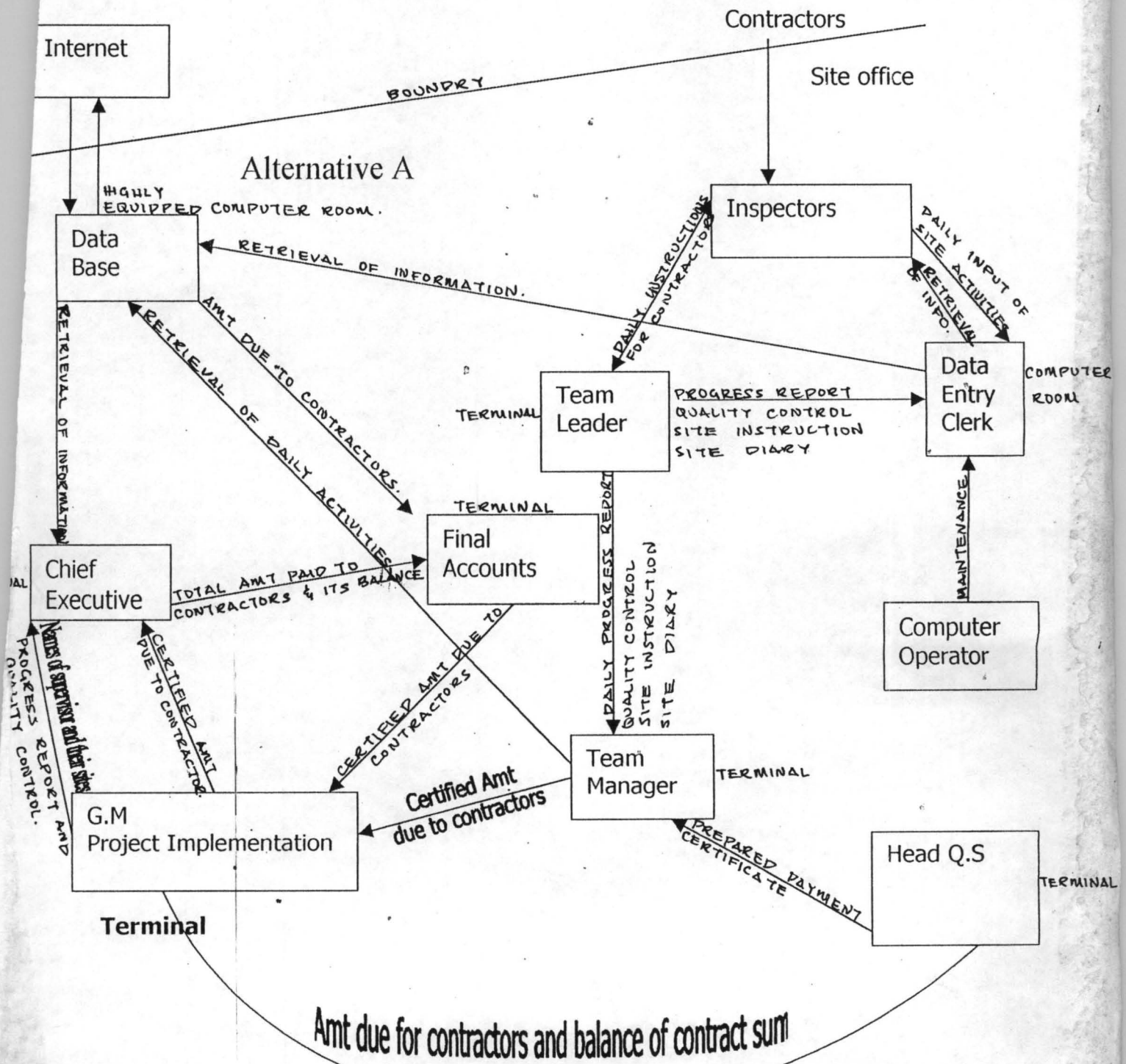
With the first two criteria being same for the alternatives and using the last criteria, being the economic feasibility, cost benefit analysis is used to achieve the economic feasibility.

It is therefore used in the selection of the proposed information system.

DESIGN ALTERNATIVE A AND B

In designing the alternative information system, various factors were considered;

- (1) Design of output that will be produced under the new system
- (2) Design the processing steps that will be needed to produce the desired output.
- (3) Design of the necessary inputs
- (4) Incorporate necessary controls



Using the cost – Benefit analysis in the selection of a proposed system.

(A) **EQUIPMENT COST**

Alt. A

Alt B

(1)	Capital cost of computer	8xN100,000	6xN100,00
	Peripheral devices	N50,000	N40,000

B) **INSTALLATION COST**

Highly equipped	N1,500,000	N1,480,000
Computer - Room		

C) **DEVELOPMENT COST**

Software consultancy	N500,000	N500,000
Changeover cost	N600,000	N400,000

D) **PERSONNEL COST**

Staff training	N1,50,000	N80,000
Staff recruitment	N300,000	N300,000
Staff salaries	N3,000,000	N2,800,000
Overheads	N400,000	N365,000

(E) **OPERATING COST**

Consumable materials	N 90, 000	N60,00
Maintenance cost	N 2,500,000	N1,500,000
Insurance, power and Telephone	N5,000,000 per annum	N4,200,000 per annum

Standby generator	N 8,000,000	N8,000,000
ARRANGEMENT		
TOTAL COST	N23,8900,000	N20,425,000

From the above cost analysis, I recommend that Alternative B be chosen since the overall cost of implementation is less.

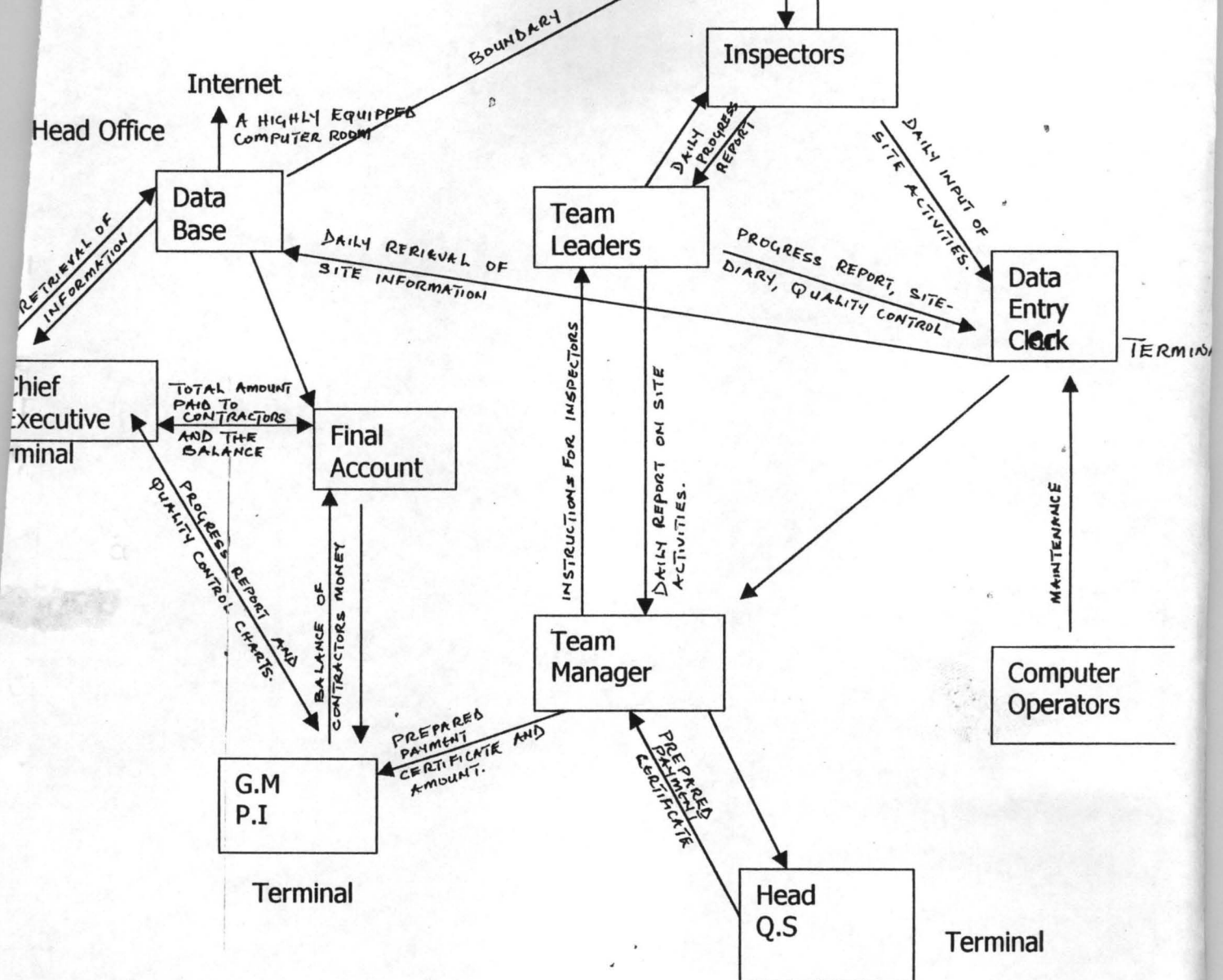
3.2.4 DESIGN OF SELECTED MIS FOR PROJECT MONITORING.

The end of the system design stage requires a report to document the findings. The purpose of the system design report is to give management enough background so that they can decide upon the best alternative.

The report includes;

- (1) The scope and objectives of the design study
- (2) Two alternative design
- (3) An economic feasibility report
- (4) Discussions of the probable effects of the proposed informaion system on
FHA
- (5) The report recommend one alternative, stating the assumptions and logic
behind the recommendations.

The proposed information system



For the proposed system, contractors make request to their various inspectors asking for approval to continue work on site and the approval for the stage of work done for payment.

This request is passed to the team leaders who approves for continuation and submits the request for payment and the stage of work properly done to the team manager who stores it in his terminal.

The Head Q.S retrieves the information and computer the contractors payment which is then retrieved by team manager and make it available for the G.M (P.I) to assess. The G.M also assesses the monthly progress report, the Quality control chart, the site instruction and the site diary on daily basis to know if any problem is encountered on site. This information is passed on to the Chief Executive who assess it with the help of his terminal.

The Database or Databank is the storage system where all information about the Authority including the site activities are stored. Information on management decision are retrieved from the Chief Executive and stored in the bank. (unstructured decision information) while structured information are retrieved directly from the Site Data Entry Clerk terminal. The Data Entry Clerk is assisted by the computer operators for maintainance purposes.

Note that the team manager supplies the Head Q.S with data on stage of contractors work on site.

The final account receives information on payment from the G.M's terminal for further processing .

The Chief Executive retrieves information from the final account for balance of account of contractors.

This system can be facilitated with the help of a remote Network System.

CHAPTER FOUR

SYSTEM DEVELOPMENT

4.1 PROGRAM DEVELOPMENT

Program development encompasses all the facets of software. The various component of a program must be combined into a single unit to make up the program. These major components includes:

- (a) Menu Design
- (b) Input Specification
- (c) Out put specification

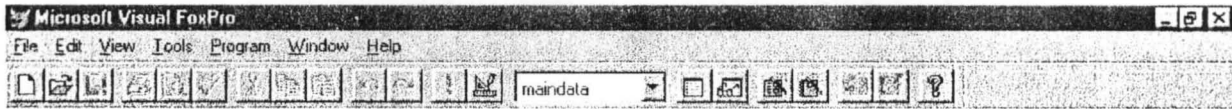
4.1.1 MENU DESIGN

The use of menu in programs today have become almost compulsory with the advent of the windows programming environment. The use of mouse to make selections is quite easier than the conventional keyboard data Entry.

A menu is a list of available options from which a computer user can select. The FHA software is made up of a Bar menu (main menu) as shown.

CONTRACT	SITE DIARY	SITE INSTRUCTION	REPORT	QUIT
-----------------	-------------------	-------------------------	---------------	-------------

Each of the items of the menu causes a form to be loaded except the quit option that closes the program and the report option which causes a sub menu to be loaded.



SITE DIARY

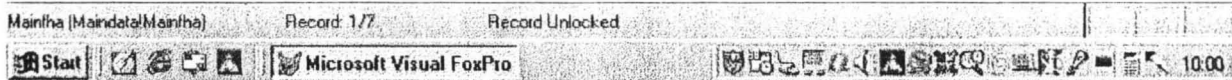
CONTRACT NO

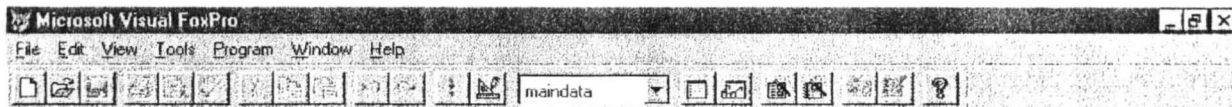
CONTRACTOR

Comments

Officer

Date





SITE INSTRUCTION

CONTRACT NO FH/823478

CONTRACTOR

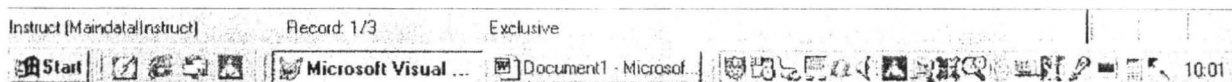
INSTRUCTIONS
3IGPS
ER
TF
WR
TFCO

OFFICER

DATE

MATERIALS

Add Modify Delete Exit Top Previous Next Bottom



QUALITY CONTROL CHART

PROGRESS REPORT

SITE DIARY

SITE INSTRUCTION

TEAM SUMMARY

Each of the item in this sub menu causes the appropriate report to be generated.

4.1.2 INPUT SPECIFICATION

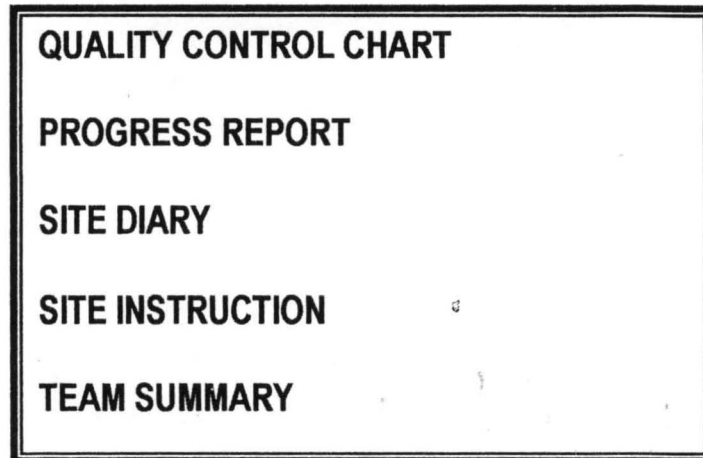
The input specification describes the input that goes into the program to be processed in order to get the appropriate output. Forms were the major source of input to the FHA software. The following forms were used;

1. Main data Entry form
2. Progress Report form
3. Quality Control Form
4. Site Diary
5. Site Instruction

Samples of these forms are attached.

4.1.3 OUTPUT SPECIFICATION

The output specification describes the results expected from the processing of any software. The FHA software has five reports as seen in the reports sub menu.



Copies of these reports are attached in the appendix

4.2 DATABASE DESIGN

Database design, which is also known, as file design is the common denominator of any system. It contains the raw material (Data) necessary to produce the output.

In manufacturing, for example, it is only when the product to be made is decided upon that the raw materials could be specified and ordered. In the process of developing an information system. Output requirements are first decided upon before input data are specified. In a sense, output requirement can be thought of as input database design.

Therefore the database file design include all the database files used throughout the system for proper stage of contract record. Below are the physical descriptive structures of the entire database file used.

MAIN FHA. DBF

The main fha. dbf database is the main database. It contains all contract records and the structure is as follows:

Field Name	Type	Width
Contract NO	Character	10
Contractor	Character	30
Team	Character	2
Site	Character	2
House type	Character	10
Units	Numeric	2
Cont Value	Numeric	13
Blocks	Numeric	3
Breakdown 1	Character	30
Breakdown 2	Character	30
Legend 1	Character	1
Legend 2	Character	1
Legend 3	Character	1
Legend 4	Character	1

Officer	Character	20
Date	Date	8

DIARY

The diary database contains records of site diary and has the following structures

Field Name	Type	Width
Contract No	Character	10
Comments	Memo	4
Officer	Character	4
Date	Date	8

4.3 CHOICE OF PROGRAMMING LANGUAGE

From the previous analysis, it is pertinent to say that the proposed system is going to be used to store large number of data / information and time to time retrieval of record. Due to this fact, the choice of the programming language chosen for the development of the system is database management system (DBMS) package with special preference for visual foxpro.

In the course of the programmes, written specifications which are reviewed before programs are written and its proper documentation is done by the use of flow chart.

4.4 ORGANISATION OF FILES AND DATA

Data can be defined as a piece of raw fact or figure, since data is the core of any software development, it is essential to manage data carefully. Data make up records and records make up files. A file is a combination of related records.

The FHA software has been written in such a way that less strain is placed on the memory, data are stored in the database on disk and the program accesses the database each time it requires such data.

4.5 SECURITY

Security is a very important aspect of any software development. The use of password is a reliable form of security because users cannot gain access to programs until they know such password.

This method of security is implemented in FHA software. A backup system which make a difference between success and failure if something awful happens to the system is aslo implemented.

4.6 SYSTEM IMPLEMENTATION

System implpementation is a broad term that encopasses testing and Debugging, hardware anmd software requirement, system installation and system conversion.

It is aslo the co-ordination of the fact which are necessary in ensuring of the operation of the new system.

4.6.1 SYSTEM TESTING AND DEBUGGING

The essence of program testing is to make sure that the program is error free and that all the logic involved are well defined and straight forward. However, it is often seen as means of establishing that a program is error free and that it does what it is required. This is a very dangerous view. It is virtually imposible to test a program thoroughly and refer it as free from error. In most cases, fixing one error gives rise to host of others which in turn have to be corrected exhaustively. It is much more realistic to think of testing as a "Process of finding errors" when a program appears to run perfectly it does not mean that there are no more errors, it simply means that the errors have not been discovered. If proper flow charts are used, it is possible to test every part of a program with sample batches of real data as well as artificial "worst case" test data.

It is advisable that software, hardware and procedures are each tested seperately and then combined and tested as a group. The tests consists of feeding dummy or made-up data into the system, following it as it is converted to information and evaluating the results.

4.6.2 HARDWARE AND SOFTWARE REQUIREMENT

To make maximum utilization of proposed system, certain hardware and software needs to be installed.

Hardware Requirement

This comprises of all the physical component of the computer system and its accessories. Therefore the chioce of the computer requirements is done to suit both the current and the future needs of the organisation with respect to the volume and types of data to be processed. In summary, a computer system with the following minimum requirement is needed.

a. Complete Computer System

Pentium 283

10 GB HDD

64 MB RAM

150 W Speaker

50 x CD Rom drive + Sound Card

14" SVGA Monitor

1.44 MB FDD

Microsoft Mouse

Window Keyboard

B. Other components

Uninterrupted power supply (UPS)

Automatic Voltage Regulator (Stabilizer)

EPSON LQ 2180 Printer

HP Laser Jet 1100 Printer

A packet of 3.5" Diskette.

SOFTWARE REQUIREMENT

Software requirements are the tailor – made and other relevant application system that are needed for maximum utilization of the computer system.

THE SOFTWARE INCLUDES;

A, Operating System Software

Window 95, '98 and 2000

B. FHA software.

4.7 TRAINING OF PERSONNEL

Two groups of people will need to be trained – the technical personnel who will develop, operate and maintain the system and the system's users and their managers. Training is necessary so that people will understand their responsibility in making the system work.

Some training can begin early even before equipment is installed. Most early training is to increase the involvement of users in the new system to lessen the shock of adjustment and to nurture a good working relationship between users and technicians.

Security for data is part of training program for all computer staff and all staff in user department who have anything to do with the computer. Fears and

apprehensions about the new computer system need to be eliminated through these training programs.

4.8 CHANGE OVER PROCEDURES

The changeover from one (old system) to another (new system) may take place when;

- (1) The system is proved to the satisfaction of the system analyst and other implementing activities is completed.
- (2) The user managers are satisfied with the result of the system tests, staff training and references manuals.
- (3) The target date for changeover is due.

However, the changeover can be achieved in various ways, for this report, the recommended one is the stage changeover.

STAGE CHANGEOVER

This involves a series of limited – size direct changeovers, the new system being introduced piece by piece. A complete part or logical section is committed to be the new system while the remaining part or sections are processed by the old system. Only when the selected parts are operating satisfactorily is the remainder transferred. The method enables the analyst and users to learn from mistakes made as the changeover progresses. This method was chosen because of the following reasons.

- (1) The system that is developed will be installed gradually so as to enable the staff to be accustomed to the data storage area.
- (2) It takes pressure off the developers since part of the system can be utilised rather than waiting for the whole completion of the entire system.

4.9 MAINTENANCE

After implementation has been completed and the system installed, it does not just run along by itself, no matter how carefully the implementation stage was handled. All systems and information systems in particular are continually changing. As FHA grows, its information demands will change. The purpose of system maintenance therefore is to monitor and evaluate the current operation of the information system and to modify it when necessary. Some modifications may arise from sudden, unexpected problems and quick evaluation and changes will be required. Some may be brought to about because of less dramatic, gradual changes which may be harder to identify but whose long-term effect is to reduce the system's efficiency.'

CHAPTER FIVE

SUMMARY

Building and civil works as we said earlier are becoming increasingly complex and simultaneously the time allotted for design and construction is decreasing. All this serve to illustrate how important it is for the Authority to develop information systems which ensure that the right information arrives at the right time in the right place.

Information system for monitoring purposes enhances the probability of achieving efficient buildings at a minimum cost but however a good information system is not an absolute guarantee for good design and management. The provision of housing is considered as one of the necessities of life, thus one of the worst characteristic features of destitution and neglect is homeless. Human development in all its ramification essentially requires descent shelter.

FHA in its decree is establised in the provision of this said shelter to the public. In order to meet up the public demand for shelter, the introduction of computerised information system for its monitoring purposes is needed. The information system is an attempt to improve the efficiency, accuracy and the economy of the existing system.

As an establishment concerned with the issuance of contract and monitoring of this contract project. It serves as supervisory team of government. The existing system already have its setbacks, it is not able to

achieve the goal of the authority by delivering houses at the right time with minimum cost, it ends up with adhoc jobs to achieved this goal.

Information is not supplied at the time needed, certain time need to be given for it to be provided. Due to delay in providing this information, improper decisions are made by management. This improper decisions led to the deterioration of the system.

Therefore, the purpose of this research work is to make alternative for the existing system and this was done by analysing the existing system i.e. finding out the problems and constraints it undergoes and introducing a new information system based on their requirement and needs for affective project monitoring and inspection.

The new system introduced cannot work without other support. It needs certain requirements – hardware and software for maximum utilization of the new system.

These requirements have been explained in this work to enlighten readers and users. There is need for training of personnels before changeover is made for proper and successful information system.

5.1 ANALYSIS OF RESULT

On the basis of the hypothesis that given a certain class of information results, the information (Sub) system producing such information results should be comparable. It is much possible by stating the names of the items or their

attributes and comparing them with the output specification i.e the information result obtained.

Sub system / Attributes

- (1) Data Compilation
 - Data Selection and transformation
 - Scope of information
 - Data acquisition
- (2) Data Preparation
 - Identification
 - Classification
 - Data control
 - Formal Unification
- (3) Storage and Distribution
 - Scope of service
 - Access / search tools
- (4) Updating
 - Scope (period of updating)
 - Storage (Period of updating)
 - Distribution of updated information

	Quality Control	Progress report	Site Diary / Instruction	Team Summary
1. Data Selection & transformation	Good	Good	Good	Good
2. Scope of information	Good	Good	Good	Good
3. Data acquisition	Good	Good	Fair	Good
4. Identification	Good	Good	Good	Good
5. Classification	Good	Fair	Fair	Good
6. Data control	Good	Good	Fair	Fair
7. Formal Unification	Good	Good	Fair	Good
8. Scope of services	Fair	Fair	Good	Good
9. Access / Search tools	Good	Good	Good	Fair
10. Scope updated process	Good	Good	Good	Good
11. Storage	Good	Good	Good	Good
12. Distribution of Updated information	Good	Good	Good	Good

5.2 OBSERVATION AND CONSTRAINTS

A new information system is important to Authority for delivery of efficient building structure with minimum cost and specified time, but as a government establishment, it is posed with certain constraints.

- Unwillingness of the government to fund the new information system

- Lack of fund to take up the new system by itself.
- Changes in government policies which might affect decisions made in the Authority.
- Not appoved by some user – managers who see it as distraction and waste of money and are comfortable with the old system.
- Lack of maintainance, which might lead to failure of the system after a certain time. This arises from the "I don't care" attitude which is often experienced in governement establishment where government properties are often neglected.
- The use of computer terminals rather than mails to deliver information may increase the chance of clerical error. Clerks must be well trained to accept datas from the supervisory team.
- The new software is always tailored to the company specific application and problems may result from these.

5.3 RECOMMENDATION

The purpose of the present effort is to provide a basis for improvement and co-ordination of the exsting systems.

This work is restricted to the monitory aspect of project implementation. It refused to delve into software for periodic payment but concerns itself with the work properly done by contractor requesting for payment.

I recommend that research work should be made on the total project implementation process which includes;

1. Project design
2. Construction proper
3. Contractor's personal data
4. Supplies of materials
5. Bill of Quantities
6. Project Finance

There is room for improvement on this work, researchers should make effort in Improving the situation already placed in this study.

I recommend more work to be done on the software specification and requirement especially the software for monitoring of infrastructures.

5.4 CONCLUSION

Management personnels can now with the introduction of the new system, make judicious decisions and proper judgement on the day-to-day activities of the site work. These decisions will invariably lead to effective monitoring and supervision of project on site.

FHA needs assistance from government or investors to actualize this dream for efficiency and improvement on the economy of the Authority.

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APPENDIX

*Menu Section

set device to screen

clear

*RUN \projinfo\info.EXE

SET SYSMENU OFF

CLOSE ALL

CLEAR

set safety off

set color to w/b

set exclusive on

set date to brit

set century on

set status off

set talk off

clear

set path to \fha

PUBLIC MY, myear

store space(9) to myear

_screen.icon = "seccast.ico"

_screen.caption = "Federal Housing Authority (MIS)"

_screen.picture = "contract.bmp"

my =0

do form frmpass

sele 1

use mainfha again exclusive

sele 2

use instruct again exclusive

sele 3

use diary again exclusive

sele 1

do fhamenu.mpr

read events

return

*-- Form: form1 (c:\fha\formmain.scx)

*-- ParentClass: form

*-- BaseClass: form

*

DEFINE CLASS form1 AS form

Top = 41

Left = 50

Height = 228

Width = 526

DoCreate = .T.

Caption = "MAIN DATA ENTRY FORM"

FontSize = 10

Name = "Form1"

ADD OBJECT lblcontractno AS label WITH ;

AutoSize = .T., ;

FontBold = .T., ;

FontSize = 10, ;

WordWrap = .T., ;

BackStyle = 0, ;

Caption = "CONTRACT NUMBER", ;

Height = 18, ;

Left = 23, ;

Top = 22, ;

Width = 130, ;

TabIndex = 11, ;

Name = "lblContractno"

ADD OBJECT txtcontractor AS textbox WITH ;

Comment = "", ;

ControlSource = "mainfha.contractor", ;

Format = "!", ;

Height = 23, ;

Left = 168, ;

MaxLength = 30, ;

TabIndex = 2, ;

Top = 49, ;

Width = 219, ;

Name = "txtContractor"

ADD OBJECT lblcontractor AS label WITH ;

AutoSize = .T., ;

FontBold = .T., ;

FontSize = 10, ;

WordWrap = .T., ;

BackStyle = 0, ;

Caption = "CONTRACTOR", ;

Left = 23, ;

Top = 53, ;

Width = 90, ;

TabIndex = 16, ;
Name = "lblUnits"

ADD OBJECT txtcontvalue AS textbox WITH ;
Comment = "" ;
ControlSource = "mainfha.contvalue", ;
Format = "9999999999.99", ;
Height = 23, ;
Left = 168, ;
TabIndex = 4, ;
Top = 118, ;
Width = 97, ;
Name = "txtContvalue"

ADD OBJECT lblcontvalue AS label WITH ;
AutoSize = .T., ;
FontBold = .T., ;
FontSize = 10, ;
WordWrap = .T., ;
BackStyle = 0, ;
Caption = "VALUE OF CONTRACT", ;
Height = 18, ;
Left = 23, ;
Top = 122, ;
Width = 140, ;
TabIndex = 17, ;
Name = "lblContvalue"

ADD OBJECT txtblocks AS textbox WITH ;
Comment = "" ;
ControlSource = "mainfha.blocks", ;
Height = 23, ;
Left = 456, ;
TabIndex = 7, ;
Top = 85, ;
Width = 43, ;
Name = "txtBlocks"

ADD OBJECT lblblocks AS label WITH ;
AutoSize = .T., ;
FontBold = .T., ;
FontSize = 10, ;
WordWrap = .T., ;
BackStyle = 0, ;
Caption = "NO OF BLOCKS", ;
Height = 18, ;
Left = 344, ;
Top = 89, ;
Width = 99, ;
TabIndex = 18, ;
Name = "lblBlocks"

ADD OBJECT cmdgrpeditor AS commandgroup WITH ;

```
AutoSize = .T. ;
ButtonCount = 6 ;
BackStyle = 1 ;
Value = 1 ;
Height = 33 ;
Left = 28 ;
Top = 180 ;
Width = 201 ;
TabIndex = 8 ;
BackColor = RGB(192,192,192) ;
Name = "cmdgrpeditor" ;
Command1.AutoSize = .F. ;
Command1.Top = 5 ;
Command1.Left = 5 ;
Command1.Height = 23 ;
Command1.Width = 48 ;
Command1.Caption = "<Add" ;
Command1.Name = "cmdadd" ;
Command2.AutoSize = .F. ;
Command2.Top = 5 ;
Command2.Left = 53 ;
Command2.Height = 23 ;
Command2.Width = 48 ;
Command2.Caption = "<Save" ;
Command2.ColorScheme = 2 ;
Command2.Name = "cmdsave" ;
Command3.AutoSize = .F. ;
Command3.Top = 5 ;
Command3.Left = 100 ;
Command3.Height = 23 ;
Command3.Width = 48 ;
Command3.Caption = "<Delete" ;
Command3.Name = "cmddelete" ;
Command4.AutoSize = .F. ;
Command4.Top = 5 ;
Command4.Left = 148 ;
Command4.Height = 23 ;
Command4.Width = 48 ;
Command4.Caption = "E<xit" ;
Command4.Name = "cmdexit" ;
Command5.AutoSize = .F. ;
Command5.Top = 5 ;
Command5.Left = 5 ;
Command5.Height = 23 ;
Command5.Width = 48 ;
Command5.Caption = "<Revert" ;
Command5.Name = "cmdrevert" ;
Command6.AutoSize = .F. ;
Command6.Top = 5 ;
Command6.Left = 53 ;
Command6.Height = 23 ;
Command6.Width = 48 ;
Command6.Caption = "<Modify" ;
Command6.Name = "cmdmodify"
```

ADD OBJECT cmdgrpnavigator AS commandgroup WITH ;

```
AutoSize = .T. ;
ButtonCount = 4 ;
BackStyle = 1 ;
Value = 1 ;
Height = 33 ;
Left = 228 ;
Top = 180 ;
Width = 271 ;
TabIndex = 9 ;
BackColor = RGB(192,192,192) ;
Name = "cmdgrpnavigator" ;
Command1.Top = 5 ;
Command1.Left = 5 ;
Command1.Height = 23 ;
Command1.Width = 66 ;
Command1.Caption = "\<Top" ;
Command1.Name = "cmdtop" ;
Command2.AutoSize = .F. ;
Command2.Top = 5 ;
Command2.Left = 70 ;
Command2.Height = 23 ;
Command2.Width = 66 ;
Command2.Caption = "\<Previous" ;
Command2.Name = "cmdprevious" ;
Command3.Top = 5 ;
Command3.Left = 135 ;
Command3.Height = 23 ;
Command3.Width = 66 ;
Command3.Caption = "\<Next" ;
Command3.Name = "cmdnext" ;
Command4.AutoSize = .F. ;
Command4.Top = 5 ;
Command4.Left = 200 ;
Command4.Height = 23 ;
Command4.Width = 66 ;
Command4.Caption = "\<Bottom" ;
Command4.Name = "cmdbottom"
```

ADD OBJECT command1 AS commandbutton WITH ;

```
AutoSize = .T. ;
Top = 144 ;
Left = 288 ;
Height = 27 ;
Width = 59 ;
Caption = "CHART" ;
Name = "Command1"
```

ADD OBJECT txtcontractno AS textbox WITH ;

```
Comment = "" ;
ControlSource = "mainfha.contractno" ;
Format = "!" ;
```

```
Height = 23, ;
InputMask = "GWA/999999", ;
Left = 166, ;
MaxLength = 10, ;
TabIndex = 21, ;
Top = 16, ;
Width = 81, ;
Name = "txtContractno"
```

PROCEDURE Init

```
public modified
```

```
modified = .f.
```

```
public mcontractno,mcontractor,mteam,msite,mhousetype,munits,;
mcontvalue,mblocks
```

ENDPROC

PROCEDURE Activate

```
sele 1
```

```
thisform.cmdgrpeditor.cmdadd.visible = .T.
thisform.cmdgrpeditor.cmdmodify.visible = .T.
thisform.cmdgrpeditor.cmdrevert.visible = .F.
thisform.cmdgrpeditor.cmdsave.enabled = .F.
```

```
thisform.cmdgrpnavigator.enabled = .T.
Thisform.setall("Readonly",.T., "Textbox")
Thisform.setall("Readonly",.T., "EDITbox")
Thisform.setall("Readonly",.T., "Combobox")
```

ENDPROC

PROCEDURE cbohousetype.InteractiveChange

```
if thisform.cbohousetype.value = "Bakassi" then
    thisform.txtunits.value = 1
endif
if thisform.cbohousetype.value = "Bonny A" then
    thisform.txtunits.value = 4
endif
if thisform.cbohousetype.value = "Bonny B" then
    thisform.txtunits.value = 6
endif
if thisform.cbohousetype.value = "Badagry" then
    thisform.txtunits.value = 2
endif
if thisform.cbohousetype.value = "Masfa" then
    thisform.txtunits.value = 2
endif
if thisform.cbohousetype.value = "Maiwa" then
    thisform.txtunits.value = 1
endif
```

```

        if thisform.cbohousetype.value = "Abriba" then
            thisform.txtunits.value = 1
        endif
        *thisform.refresh()
    ENDPROC

```

```

PROCEDURE txtblocks.LostFocus
    thisform.txtunits.value = thisform.txtunits.value * thisform.txtblocks.value
    thisform.cmdgrpeditor.cmdsave.setfocus
    thisform.refresh()
ENDPROC

```

```

PROCEDURE txtblocks.InteractiveChange
ENDPROC

```

```

PROCEDURE cmdgrpeditor.cmdadd.Click
    APPEND BLANK

```

```

    modified = .f.
    Thisform.setall("Readonly",.F., "Textbox")
    Thisform.setall("Readonly",.F., "combobox")
    Thisform.setall("Readonly",.F., "EDITbox")
    thisform.cmdgrpnavigator.enabled = .F.

```

```

    thisform.cmdgrpeditor.cmdadd.visible = .F.
    thisform.cmdgrpeditor.cmdmodify.visible = .F.
    thisform.cmdgrpeditor.cmdrevert.visible = .T.
    thisform.cmdgrpeditor.cmdsave.visible = .T.
    thisform.cmdgrpeditor.cmdsave.enabled = .T.

```

```

    *

```

```

    THISFORM.REFRESH()
ENDPROC

```

```

PROCEDURE cmdgrpeditor.cmdsave.Click

```

```

    replace contractno with thisform.txtcontractno.value
    replace contractor with thisform.txtcontractor.value
    replace team with thisform.txtteam.value
    replace site with thisform.txtsite.value
    replace housetype with thisform.cbohousetype.value
    replace units with thisform.txtunits.value
    replace contvalue with thisform.txtcontvalue.value
    replace blocks with thisform.txtblocks.value

```

```

    thisform.cmdgrpeditor.cmdadd.visible = .T.
    thisform.cmdgrpeditor.cmdrevert.visible = .F.

```

```

    thisform.cmdgrpeditor.cmdmodify.visible = .T.

```

```

    thisform.cmdgrpnavigator.enabled = .T.
    Thisform.setall("Readonly",.T., "Textbox")

```

```
        Thisform.setall("Readonly",.T.,"EDITbox")
        Thisform.setall("Readonly",.T.,"Combobox")
    ENDPROC
```

```
PROCEDURE cmdgrpeditor.cmddelete.Click
    store 0 to repl
    repl = messagebox("Are you really sure ?", 36, "Want to Delete ?")
    if repl = 6 then
        DELETE
        PACK
        THISFORM.REFRESH()
    endif
    if this.parent.cmdadd.visible == .F.
        this.parent.cmdadd.visible = .T.
        this.parent.cmdrevert.visible = .F.
        this.parent.cmdsave.enabled = .F.
    endif
ENDPROC
```

```
PROCEDURE cmdgrpeditor.cmdexit.Click
    THISFORM.RELEASE()
ENDPROC
```

```
PROCEDURE cmdgrpeditor.cmdrevert.Click
    if modified == .f.
        GO BOTTOM
        DELETE
        PACK
    else

        replace contractno with mcontractno
        replace contractor with mcontractor
        replace team with mteam
        replace site with msite
        replace housetype with mhousetype
        replace units with munits
        replace contvalue with mcontvalue
        replace blocks with mblocks

    endif
    Thisform.setall("Readonly",.T.,"Textbox")
    Thisform.setall("Readonly",.T.,"EDITbox")
    Thisform.setall("Readonly",.T.,"Combobox")
```

```
        thisform.cmdgrpeditor.cmdadd.visible = .T.
        thisform.cmdgrpeditor.cmdmodify.visible = .T.
        thisform.cmdgrpeditor.cmdrevert.visible = .F.
        thisform.cmdgrpeditor.cmdsave.enabled = .F.
```

```
        thisform.cmdgrpnavigator.enabled = .T.
```

```
THISFORM.REFRESH()
ENDPROC
```

```
PROCEDURE cmdgrpeditor.cmdmodify.Click
```

```
    Thisform.setall("Readonly",.F.,"Textbox")
    Thisform.setall("Readonly",.F.,"editbox")
    Thisform.setall("Readonly",.F.,"Combobox")
```

```
    thisform.cmdgrpnavigator.enabled = .F.
```

```
    modified = .t.
```

```
        mcontractno = thisform.txtcontractno.value
        mcontractor = thisform.txtcontractor.value
        mteam = thisform.txtteam.value
        msite = thisform.txtsite.value
        mhousetype = thisform.cbohousetype.value
        munits = thisform.txtunits.value
        mcontvalue = thisform.txtcontvalue.value
        mblocks = thisform.txtblocks.value
```

```
    thisform.cmdgrpeditor.cmdadd.visible = .F.
    thisform.cmdgrpeditor.cmdmodify.visible = .F.
    thisform.cmdgrpeditor.cmdrevert.visible = .T.
    thisform.cmdgrpeditor.cmdsave.visible = .T.
    thisform.cmdgrpeditor.cmdsave.enabled = .T.
```

```
    *
```

```
    THISFORM.REFRESH()
ENDPROC
```

```
PROCEDURE cmdgrpnavigator.cmdtop.Click
    GOTO TOP
    THISFORM.REFRESH()
```

```
    this.parent.cmdprevious.enabled = .F.
    this.enabled = .F.
```

```
    this.parent.cmdnext.enabled = .T.
    this.parent.cmdbottom.enabled = .T.
```

```
ENDPROC
```

```
PROCEDURE cmdgrpnavigator.cmdprevious.Click
    IF !BOF()
```

```
        SKIP -1
        this.parent.cmdbottom.enabled = .T.
        this.parent.cmdnext.enabled = .T.
        IF BOF()
```

```

        GO TOP
        this.parent.cmdtop.enabled = .F.
        this.enabled = .F.

        this.parent.cmdnext.enabled = .T.
        this.parent.cmdbottom.enabled = .T.
    else

        this.parent.cmdtop.enabled = .T.
        this.enabled = .T.
    ENDIF
ENDIF
THISFORM.REFRESH()
ENDPROC

```

```

PROCEDURE cmdgrnavigator.cmdnext.MouseDown
    LPARAMETERS nButton, nShift, nXCoord, nYCoord
ENDPROC

```

```

PROCEDURE cmdgrnavigator.cmdnext.Click
    IF !EOF()
        SKIP
        this.parent.cmdtop.enabled = .T.
        this.parent.cmdprevious.enabled = .T.
        IF EOF()
            GO BOTTOM
            this.parent.cmdbottom.enabled = .F.
            this.enabled = .F.

            this.parent.cmdprevious.enabled = .T.
            this.parent.cmdtop.enabled = .T.
        ENDIF
    ENDIF
    THISFORM.REFRESH()
ENDPROC

```

```

PROCEDURE cmdgrnavigator.cmdbottom.Click
    GO BOTTOM
    THISFORM.REFRESH()

```

```

        this.parent.cmdnext.enabled = .F.
        this.enabled = .F.

        this.parent.cmdtop.enabled = .T.
        this.parent.cmdprevious.enabled = .T.
ENDPROC

```

```

PROCEDURE command1.Click
    do form formchart
ENDPROC

```


ENDDEFINE

*

*-- EndDefine: form1



FEDERAL HOUSING AUTHORITY

GWARINPA II PROJECT

QUALITY CONTROL CHART FOR BUILDING

REPORT NO: _____

LOCATION: _____ ABUJA _____ DATE: 19/02/2019

NAME OF CONTRACTOR	HOUSE TYPE	NO OF UNITS	VALUE OF CONTRACT	NO OF BLOCKS	STAGE OF WORK	NATURE OF DEFECTS	REMEDY	QUALITY GRADE	REMARK	NAME & SIGN
SITE 1B										
HALLMARK BUILDERS NIG. LTD.	Maiwa	5	50,082,300.00	5	Electrical	Broken Bulbs	Replace	B	Work in Progress	
ABILITY NIGERIA LIMITED	Bakassi	4	122,333.33	4	Structural	Weak Concrete	Refill	B	Abandoned site	
AKINTUNDE BUILDERS	Abriba	1	5,634,499.00	1	Electrical			B	Work in Progress	
SITE 2A										
LANDMARK VENTURES	Masfa	8	30,480,680.00	4	Structural			B	Work in Progress	
YK AND SONS LIMITED	Bonny A	20	543,444.00	5	Electrical			B	Work in progress	
JULIUS BERGER	Bonny A	40	96,734,442.00	10	Mechanical	Damaged pipes	Replace	B	Work in Progress	

LEGEND (Quality Grade)

A - Very Good
B - Good

Coordinator's Name & Sign

Group Leader's Name & Sign

NAME OF CONTRACTOR	HOUSE TYPE	NO OF UNITS	VALUE OF CONTRACT	NO OF BLOCKS	STAGE OF WORK	NATURE OF DEFECTS	REMEDY	QUALITY GRADE	REMARK	NAM SIG
SITE 4B										
SYDNEY NIG. LTD.	Badagry	14	59,300,809.00	7	Electrical			B	Abandoned site	
ALPAT VENTURES NIG. LTD.	Bonny B	30	56,600,300.00	5	Mechanical	Inferior pipes	Replace	B	Work in progress	
KANLAYO NIG. LTD.	Badagry	20	54,233,459.00	10	Electrical				Completed	

LEGEND (Quality Grade)

A - Very Good
B - Good
C - Average

Coordinator's Name & Sign

Group Leader's Name & Sign

Approval by General Manager (PI)



FEDERAL HOUSING AUTHORITY

GWARINPA II PROJECT

PROGRESS REPORT CHART (BUILDING)

REPORT NO: _____

LOCATION: _____ ABUJA DATE: _____

NAME OF CONTRACTOR	HOUSE TYPE	NO OF UNITS	VALUE OF CONTRACT	CERTIFIED TO DATE	BLOCKS% COMPLETION										REMARK	NA SIC
SITE 1B					BK.1	BK.2	BK.3	BK.4	BK.5	BK.6	BK.7	BK.8	BK.9	BK.10		
HALLMARK BUILDERS NIG. LTD.	Maiwa	5	50,082,300.00	10/10/99	A	A	A	A	A	A	A	A	A	A	Work in Progress	
ABILITY NIGERIA LIMITED	Bakassi	4	122,333.33	10/10/99	A	A	A	A	A	A	A	A	A	A	Abandoned site	
AKINTUNDE BUILDERS	Abriba	1	5,634,499.00	//	E										Work in Progress	
SITE 2A					BK.1	BK.2	BK.3	BK.4	BK.5	BK.6	BK.7	BK.8	BK.9	BK.10		
LANDMARK VENTURES	Masfa	8	30,480,680.00	10/10/99	A	A	A	A	A	A	A	A	A	A	Work in Progress	
YK AND SONS LIMITED	Bonny A	20	543,444.00	11/10/99	F	F	F	F	F						Work in progress	
JULIUS BERGER	Bonny A	40	96,734,442.00	10/10/99	A	A	A	A	A	A	A	A	A	A	Work in Progress	
SITE 4B					BK.1	BK.2	BK.3	BK.4	BK.5	BK.6	BK.7	BK.8	BK.9	BK.10		
SYDNEY NIG. LTD.	Badagry	14	59,300,809.00	03/02/99	B	B	B	C	B	B	B				Abandoned site	

LEGEND (Block Completion)

- A - Sub Structure
- B - Superstructure up to 1st floor slab
- C - Superstructure up to 2nd floor slab
- D - 2nd floor block work to head course

Supervisor's Name & Signature _____

Team Leader's Name & Signature _____

NAME OF CONTRACTOR	HOUSE TYPE	NO OF UNITS	VALUE OF CONTRACT	CERTIFIED TO DATE	BLOCKS% COMPLETION										REMARK	NAI SIG
ALPAT VENTURES NIG. LTD.	Bonny B	30	56,600,300.00	10/10/99	A	A	A	A	A	A	A	A	A	A	Work in progress	
KANLAYO NIG. LTD.	Badagry	20	54,233,459.00	10/10/99	A	A	A	A	A	A	A	A	A	A	Completed	

LEGEND (Block Completion)

- A - Sub Structure
- B - Superstructure up to 1st floor slab
- C - Superstructure up to 2nd floor slab
- D - 2nd floor block work to head course
- E - Roofing

Supervisor's Name & Signature

Team Leader's Name & Signature

[illegible][illegible]

[illegible]



FEDERAL HOUSING AUTHORITY

SITE INSTRUCTION

09/03/00

PROJECT GWARINPA II

LOCATION ABUJA

CONSULTANT FEDERAL HOUSING AUTHORITY

CONTRACTOR HALLMARK BUILDERS NIG. LTD.

CONTRACT NO. GWA/065

INSTRUCTION

Stop Work Order:

You are instructed to stop further work on site due to poor rendering on the internal wall

MATERIALS

Drilling Machine

COPY

~CONTRACTOR
~SITE FILE
~CONTRACT FILE
~OFFICER

VISITING OFFICER

Engr. Chinedu K. V.

DESIGNATION

APPROVED BY

SIGNATURE

DATE

02/04/99



FEDERAL HOUSING AUTHORITY

SITE DIARY

09/03/00

PROJECT GWARINPA II

LOCATION ABUJA

CONSULTANT FEDERAL HOUSING AUTHORITY

CONTRACTOR HALLMARK BUILDERS NIG. LTD.

CONTRACT NO. GWA/065

INSTRUCTION

Approval given for casting of suspended floor slab.

COPY

~CONTRACTOR
~SITE FILE
~CONTRACT FILE
~VISITOR

VISITING OFFICER

Engr. John

ADDRESS

SIGNATURE

DATE 01/01/99